



My HealthVet Coordinator and Secure Messaging Administrator
(269) 966-5600 ext. 30604
Battle Creek VA Medical Center, Building 2, Room 1133

Using the Refill Prescriptions Option, You Can:

- View your active VA prescriptions
- Select an active prescription to be refilled
- Have the refills delivered to your home
- Check the status of a refill order anytime, anywhere there is internet access

All prescription refills ordered through My HealthVet are delivered by VA's Consolidated Mail Outpatient Pharmacy within 5 to 10 business days.

*My HealthVet is VA's award-winning online Personal Health Record. It offers Veterans anywhere, anytime Internet access to VA health care.

Benefits of My HealthVet include:

- Order your prescription refills online 24 hours a day, seven days a week.
- View your appointments and other health care data online at home or on your smart phone.
- Secure message with your Provider or health care team (Please allow up to 72 hours for a response). Visit www.myhealth.va.gov or see any member of your health care team.

Three steps to online access: www.myhealth.va.gov

1. Register at the website.
2. Contact your local facility for AUTHENTICATION location (Picture ID required)
3. Twenty-four to 48 hours later visit the website to "Opt In" to enable secure messaging with your health care team. This will avoid the need to call Triage to request renewals of chronic medications.